

Responses cannot be edited

EllaBella Productions Satisfaction Survey

Event Date: *

Date of your event

09-27-16

Event Type: *

Was this a wedding or corporate project?

Wedding

Event Location: *

Where did your event take place?

Riverside Receptions, Geneva IL

Quality of Customer Service via Telephone: *

- Excellent
- Good
- Average
- Below Expectations

Quality of Customer Service via Internet: *

- Excellent
- Good
- Average
- Below Expectations

Quality of Customer Service at Event: *

- Excellent
- Good
- Average
- Below Expectations

Friendliness of your Videographers: *

- Excellent
- Good
- Average
- Below Expectations

Promptness of your Videographers: *

- Excellent
- Good
- Average
- Below Expectations

Videographer's Appearance: *

- Excellent
- Good
- Average
- Below Expectations

Equipment Appearance: *

- Excellent
- Good
- Average
- Below Expectations

Incorporation of Your Expectations: *

- Excellent
- Good
- Average
- Below Expectations

Overall Customer Service: *

- Excellent
- Good
- Average
- Below Expectations

Cooperation with Other Vendors: *

- Excellent
- Good
- Average
- Below Expectations

Overall Rating: *

- Excellent
- Good
- Average
- Below Expectations

Is there anything specific that can be improved upon?

No

Additional comments or suggestions?

I know you might think I took the easy way out and just marked excellent on all the above questions. Well, I truly do believe the service we received was exceptional. Most of the time we didn't even notice we were being filmed. My wife Brittany and I were impressed with the different angles and shots that were captured during our special day. We have gotten nothing but compliments from everyone that has seen our video. Big thanks to Matt and all involved at EllaBella Productions. You guys rock!

Would you recommend this service to others? *

Yes ▼

May your comments be shared with others? *

Yes ▼

May your name be added to a list of references? *

Yes ▼

Your Name: *

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