

Responses cannot be edited

EllaBella Productions Satisfaction Survey

Event Date: *

Date of your event

09/03/2016

Event Type: *

Was this a wedding or corporate project?

Wedding

Event Location: *

Where did your event take place?

Madison, Wisconsin

Quality of Customer Service via Telephone: *

- Excellent
- Good
- Average
- Below Expectations

Quality of Customer Service via Internet: *

- Excellent
- Good
- Average
- Below Expectations

Quality of Customer Service at Event: *

- Excellent
- Good
- Average
- Below Expectations

Friendliness of your Videographers: *

- Excellent
- Good
- Average
- Below Expectations

Promptness of your Videographers: *

- Excellent
- Good
- Average
- Below Expectations

Videographer's Appearance: *

- Excellent
- Good
- Average
- Below Expectations

Equipment Appearance: *

- Excellent
- Good
- Average
- Below Expectations

Incorporation of Your Expectations: *

- Excellent
- Good
- Average
- Below Expectations

Overall Customer Service: *

- Excellent
- Good
- Average
- Below Expectations

Cooperation with Other Vendors: *

- Excellent
- Good
- Average
- Below Expectations

Overall Rating: *

- Excellent
- Good
- Average
- Below Expectations

Is there anything specific that can be improved upon?

We were happy with the services, no suggestions on improvements.

Additional comments or suggestions?

You will receive another survey for your wedding video once it's edited to address the final product.

My husband and I are so happy with the work we received. They were friendly, very professional and went above and beyond to make us happy. We would definitely recommend using them, were so impressed by their talent, dedication, and delivery and we feel very honored to have used them. Their years of experience really came through, we received a quality product and they truly made our wedding day memorable.

Would you recommend this service to others? *

Yes ▼

May your comments be shared with others? *

Yes ▼

May your name be added to a list of references? *

Yes ▼

Your Name: *

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