

Responses cannot be edited

EllaBella Productions Satisfaction Survey

Event Date: *

Date of your event

07/23/2016

Event Type: *

Was this a wedding or corporate project?

Wedding

Event Location: *

Where did your event take place?

St.Maria Goretti/Marriott West

Quality of Customer Service via Telephone: *

- Excellent
- Good
- Average
- Below Expectations

Quality of Customer Service via Internet: *

- Excellent
- Good
- Average
- Below Expectations

Quality of Customer Service at Event: *

- Excellent
- Good
- Average
- Below Expectations

Friendliness of your Videographers: *

- Excellent
- Good
- Average
- Below Expectations

Promptness of your Videographers: *

- Excellent
- Good
- Average
- Below Expectations

Videographer's Appearance: *

- Excellent
- Good
- Average
- Below Expectations

Equipment Appearance: *

- Excellent
- Good
- Average
- Below Expectations

Incorporation of Your Expectations: *

- Excellent
- Good
- Average
- Below Expectations

Overall Customer Service: *

- Excellent
- Good
- Average
- Below Expectations

Cooperation with Other Vendors: *

- Excellent
- Good
- Average
- Below Expectations

Overall Rating: *

- Excellent
- Good
- Average
- Below Expectations

Is there anything specific that can be improved upon?

Additional comments or suggestions?

The videographers arrived promptly and stayed longer into the reception than our original contract had stated to get lots of great footage. We liked how well they worked along with the venue coordinators and our photographers.

Would you recommend this service to others? *

Yes ▼

May your comments be shared with others? *

Yes ▼

May your name be added to a list of references? *

Yes ▼

Your Name: *

Rebecca & Andy

Email: *

rphelps713@gmail.com

Phone: *

6084384177

This content is neither created nor endorsed by Google.

Google Forms