

Solid Ice Displays & EllaBella Productions

Satisfaction Survey

Pr

Event Date: Saturday, July 03, 2010
Event Type: Wedding
Event Location: Cliff Breakers, Rockford, IL
Event Staff: Lee Dyer & Matt

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Good
Promptness of your Videographer: Excellent
Professionalism of your Videographer: Good
Videographer's Appearance: Good
Video Camera Equipment Appearance: Excellent
Quality of Video: Excellent
Creativity of Editing: Excellent
Incorporation of Your Expectations: Excellent
Overall Customer Service: Excellent
Overall Planning Assistance: Excellent
Cooperation with Other Vendors: Excellent
Overall Rating: Good

Is there anything specific that can be improved upon?

We love watching our wedding video! You did a great job, we wish we would have hired you to stay longer.

Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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Cl

Survey Submitted on Tuesday, September 21, 2010