

EllaBella Productions

Satisfaction Survey



Event Date: Friday, June 04, 2010
Event Type: Wedding
Event Location: Olbrich Gardens
Event Staff: Lee Dyer & Andrew Accola

Quality of Customer Service via Telephone: Good
Quality of Customer Service via Internet: Good
Quality of Customer Service at Event: Excellent
Friendliness of your Videographer: Good
Promptness of your Videographer: Excellent
Professionalism of your Videographer: Excellent
Videographer's Appearance: Excellent
Video Camera Equipment Appearance: Excellent
Quality of Video: Good
Creativity of Editing: Good
Incorporation of Your Expectations: Good
Overall Customer Service: Excellent
Overall Planning Assistance: Good
Cooperation with Other Vendors: Excellent
Overall Rating: Good

Is there anything specific that can be improved upon?

Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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Survey Submitted on Sunday, August 08, 2010