

EllaBella Productions

Satisfaction Survey



Event Date: Saturday, July 17, 2010
Event Type: Wedding
Event Location: St. Dennis and the Sheraton
Event Staff:

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Videographer: Excellent
Promptness of your Videographer: Excellent
Professionalism of your Videographer: Excellent
Videographer's Appearance: Excellent
Video Camera Equipment Appearance: Excellent
Quality of Video: Good
Creativity of Editing: Good
Incorporation of Your Expectations: Good
Overall Customer Service: Excellent
Overall Planning Assistance: Excellent
Cooperation with Other Vendors: Excellent
Overall Rating: Good

Is there anything specific that can be improved upon?

Additional comments or suggestions?

I see below it says will you recommend us to others?
Yes indeed we will, and we have! Thanks

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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Survey Submitted on Thursday, November 18, 2010