

EllaBella Productions

Satisfaction Survey

Print

Event Date: Saturday, October 06, 2012
Event Type: Wedding
Event Location: Cinema Studios/Grace Church/Elver Park

Quality of Customer Service via Telephone: Good
Quality of Customer Service via Internet: Good
Quality of Customer Service at Event: Excellent
Friendliness of your Videographer: Excellent
Promptness of your Videographer: Excellent
Professionalism of your Videographer: Excellent
Videographer's Appearance: Excellent
Video Camera Equipment Appearance: Excellent
Quality of Video: Excellent
Creativity of Editing: Excellent
Incorporation of Your Expectations: Excellent
Overall Customer Service: Excellent
Overall Planning Assistance: Good
Cooperation with Other Vendors: Excellent
Overall Rating: Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

They did such an amazing job of capturing all of the amazing, unexpected moments! It says a lot about their flexibility, ability to be where the action is, and their incredible intuition. I loved the way they portrayed those moments in our video as well. Their creative direction was great and it seemed like they really understood who we were as a couple and what we would appreciate in our video!

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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Close

Submitted on Wednesday, January 30, 2013