

EllaBella Productions

Satisfaction Survey

Event Date: Saturday, September 29, 2012
Event Type: Wedding & Reception
Event Location: East Side Club - Madison

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Videographer: Excellent
Promptness of your Videographer: Excellent
Professionalism of your Videographer: Excellent
Videographer's Appearance: Excellent
Video Camera Equipment Appearance: Excellent
Quality of Video: Excellent
Creativity of Editing: Excellent
Incorporation of Your Expectations: Excellent
Overall Customer Service: Excellent
Overall Planning Assistance: Excellent
Cooperation with Other Vendors: Excellent
Overall Rating: Excellent

Is there anything specific that can be improved upon? No

Additional comments or suggestions? We had an excellent experience. We liked the Directors Cut as it allowed us to make some changes before everything was final, which was very important to us.

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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Submitted on Sunday, January 27, 2013