

EllaBella Productions**Satisfaction Survey**

Event Date: Saturday, July 20, 2013
Event Type: Wedding
Event Location: Monona Terrace
Event Staff:

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Videographer: Excellent
Promptness of your Videographer: Excellent
Professionalism of your Videographer: Excellent
Videographer's Appearance: Excellent
Video Camera Equipment Appearance: Excellent
Quality of Video: Excellent
Creativity of Editing: Excellent
Incorporation of Your Expectations: Excellent
Overall Customer Service: Excellent
Overall Planning Assistance: Excellent
Cooperation with Other Vendors: Excellent
Overall Rating: Excellent

Is there anything specific that can be improved upon?

I really cannot say enough about EllaBella. The initial planning meeting was very helpful. You returned our calls promptly. Both videographers showed up exactly on time on our wedding day. They immediately set up and started working. They needed no direction from us and the entire experience was stress free. You helped us plan an awesome video finale, which turned out great. Both videographers were extremely professional and fun to work with. The video turned out great. Our favorite parts were the video messages to us and our guests dancing!! We ordered extra videos for our family for Christmas. They were shipped promptly. We know our family will love the videos as much as we do! I'm happy to talk to any prospective bride who is considering your services.

Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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Submitted on Thursday, November 14, 2013