

EllaBella Productions

Satisfaction Survey

Event Date:	Saturday, April 13, 2013
Event Type:	Figure Skating Show
Event Location:	Madison Ice Arena
Event Staff:	Teddy & Sarah
Quality of Customer Service via Telephone:	Excellent
Quality of Customer Service via Internet:	Excellent
Quality of Customer Service at Event:	Excellent
Friendliness of your Videographer:	Excellent
Promptness of your Videographer:	Excellent
Professionalism of your Videographer:	Excellent
Videographer's Appearance:	Excellent
Video Camera Equipment Appearance:	Excellent
Quality of Video:	Excellent
Creativity of Editing:	Excellent
Incorporation of Your Expectations:	Excellent
Overall Customer Service:	Excellent
Overall Planning Assistance:	Excellent
Cooperation with Other Vendors:	Excellent
Overall Rating:	Excellent
Is there anything specific that can be improved upon?	It was so much better than we expected.
Additional comments or suggestions?	
Would you recommend this service to others?	Yes
May your comments be shared with others?	Yes
May your name be added to a list of references?	Yes
Name:	FSC Madison, Cari Lee
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Submitted on Sunday, May 19, 2013