

.....EllaBella DfcXi Wjcbg

Satisfaction Survey

Event Date: Sunday, July 14, 2013
Event Type: Wedding
Event Location: Monona Terrace
Event Staff: Andrew, Matt, Corey

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Videographer: Excellent
Promptness of your Videographer: Good
Professionalism of your Videographer: Excellent
Videographer's Appearance: Excellent
Video Camera Equipment Appearance: Excellent
Quality of Video: Good
Creativity of Editing: Good
Incorporation of Your Expectations: Excellent
Overall Customer Service: Good
Overall Planning Assistance: Excellent
Cooperation with Other Vendors: Excellent
Overall Rating: Good

Is there anything specific that can be improved upon?

Additional comments or suggestions?

Throughout the whole process we felt taken care of by the staff. The transparency with the staff throughout the process allowed expectations to be discussed and met.

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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Submitted on Friday, March 29, 2013