

**EllaBella Productions**

**Satisfaction Survey**

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**Event Date:** Sunday, July 07, 2013  
**Event Type:** Wedding  
**Event Location:** Blackhawk Church/Chula Vista Resort  
**Event Staff:**

**Quality of Customer Service via Telephone:** Excellent  
**Quality of Customer Service via Internet:** Excellent  
**Quality of Customer Service at Event:** Excellent  
**Friendliness of your Videographer:** Excellent  
**Promptness of your Videographer:** Excellent  
**Professionalism of your Videographer:** Excellent  
**Videographer's Appearance:** Excellent  
**Video Camera Equipment Appearance:** Excellent  
**Quality of Video:** Excellent  
**Creativity of Editing:** Excellent  
**Incorporation of Your Expectations:** Excellent  
**Overall Customer Service:** Excellent  
**Overall Planning Assistance:** Excellent  
**Cooperation with Other Vendors:** Excellent  
**Overall Rating:** Excellent

**Is there anything specific that can be improved upon?**

Thank you so much!! We are so excited to share the video with all of our friends and family. The day goes by so fast and while watching the video we are reminding of things we forgot and also able to see things that we both weren't around for. Honestly we weren't sure we wanted to spend the extra money on this, but I would do it again without question and would recommend ANYONE to do this. Who wouldn't want to watch the most amazing day of your lives over and over again!? Thank you Ella Bella for everything!! :)

**Additional comments or suggestions?**

**Would you recommend this service to others?** Yes  
**May your comments be shared with others?** Yes  
**May your name be added to a list of references?** Yes

**Name:** Ken Karls & Lindsay Anderson  
**Email:** lindsay\_anderson42 <at> hotmail.com  
**Phone:** 608-434-0585

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Submitted on Tuesday, April 02, 2013