

EllaBella Productions

Satisfaction Survey

Event Date: Saturday, June 16, 2012
Event Type: Wedding
Event Location: Racine, WI
Event Staff: Randy

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Videographer: Good
Promptness of your Videographer: Good
Professionalism of your Videographer: Good
Videographer's Appearance: Good
Video Camera Equipment Appearance: Good
Quality of Video: Excellent
Creativity of Editing: Excellent
Incorporation of Your Expectations: Excellent
Overall Customer Service: Excellent
Overall Planning Assistance: Excellent
Cooperation with Other Vendors: Excellent
Overall Rating: Excellent

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Is there anything specific that can be improved upon?

Additional comments or suggestions?

We really appreciated the opportunity to take part in the "Director's Cut". We were very happy to have our video for the holidays to share with family. Thank you for doing such a great job and being so easy to work with!

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? No

Submitted on Wednesday, January 02, 2013