

**EllaBella Productions**

**Satisfaction Survey**



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**Event Date:** Sunday, September 04, 2011  
**Event Type:** Wedding  
**Event Location:** Wild Rose Casino & Resort - Clinton, IA  
**Event Staff:** Andrew, Matt, & Cory

**Quality of Customer Service via Telephone:** Excellent  
**Quality of Customer Service via Internet:** Excellent  
**Quality of Customer Service at Event:** Excellent  
**Friendliness of your Videographer:** Excellent  
**Promptness of your Videographer:** Excellent  
**Professionalism of your Videographer:** Excellent  
**Videographer's Appearance:** Excellent  
**Video Camera Equipment Appearance:** Excellent  
**Quality of Video:** Excellent  
**Creativity of Editing:** Excellent  
**Incorporation of Your Expectations:** Excellent  
**Overall Customer Service:** Excellent  
**Overall Planning Assistance:** Excellent  
**Cooperation with Other Vendors:** Excellent  
**Overall Rating:** Excellent

**Is there anything specific that can be improved upon?**

Video came out great! Everything exceeded our expectations! Andrew and Cory did a fantastic job! They had some really good shots of us and the band! I would highly recommend purchasing the raw footage in addition to the Professionally edited DVD. You dont realize how much is actually going on behind the scenes!

**Additional comments or suggestions?**

**Would you recommend this service to others?** Yes  
**May your comments be shared with others?** Yes  
**May your name be added to a list of references?** Yes

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Submitted on Thursday, February 23, 2012