

**EllaBella Productions**

**Satisfaction Survey**



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**Event Date:** Saturday, August 20, 2011  
**Event Type:** Wedding  
**Event Location:** First Lutheran Church/Hilton Garden Inn  
**Event Staff:**

**Quality of Customer Service via Telephone:** Excellent  
**Quality of Customer Service via Internet:** Excellent  
**Quality of Customer Service at Event:** Good  
**Friendliness of your Videographer:** Good  
**Promptness of your Videographer:** Good  
**Professionalism of your Videographer:** Good  
**Videographer's Appearance:** Good  
**Video Camera Equipment Appearance:** Good  
**Quality of Video:** Good  
**Creativity of Editing:** Good  
**Overall Customer Service:** Excellent  
**Overall Planning Assistance:** Good  
**Cooperation with Other Vendors:** Good  
**Overall Rating:** Excellent

**Is there anything specific that can be improved upon?**

**Additional comments or suggestions?**

Besides missing the one shot, the video was absolutely wonderful and what we expected! Well worth the cost and will be a great keepsake for ever and ever! Look forward to being able to recommend EllaBella's services to friends and family in the future!

**Would you recommend this service to others?** Yes  
**May your comments be shared with others?** Yes  
**May your name be added to a list of references?** Yes

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Submitted on Friday, February 24, 2012