

EllaBella Productions

Satisfaction Survey



Event Date:	Friday, July 22, 2011
Event Type:	Cahill Wedding
Event Location:	The Abbey Resort @ Fontana, WI
Event Staff:	Jon & Dru
Quality of Customer Service via Telephone:	Excellent
Quality of Customer Service via Internet:	Excellent
Quality of Customer Service at Event:	Excellent
Friendliness of your Videographer:	Excellent
Promptness of your Videographer:	Good
Professionalism of your Videographer:	Excellent
Videographer's Appearance:	Good
Video Camera Equipment Appearance:	Excellent
Quality of Video:	Good
Creativity of Editing:	Excellent
Incorporation of Your Expectations:	Excellent
Overall Customer Service:	Excellent
Overall Planning Assistance:	Excellent
Cooperation with Other Vendors:	Excellent
Overall Rating:	Excellent
Is there anything specific that can be improved upon?	Everything was great and the team went above our expectations.
Additional comments or suggestions?	
Would you recommend this service to others?	Yes
May your comments be shared with others?	Yes
May your name be added to a list of references?	Yes
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Submitted on Thursday, February 23, 2012