

**EllaBella Productions**

**Satisfaction Survey**



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**Event Date:** Sunday, May 29, 2011  
**Event Type:** Wedding  
**Event Location:** Stoughton and Lake Windsor, WI  
**Event Staff:** Randy and Drew

**Quality of Customer Service via Telephone:** Excellent  
**Quality of Customer Service via Internet:** Good  
**Quality of Customer Service at Event:** Excellent  
**Friendliness of your Videographer:** Excellent  
**Promptness of your Videographer:** Excellent  
**Professionalism of your Videographer:** Excellent  
**Videographer's Appearance:** Excellent  
**Video Camera Equipment Appearance:** Excellent  
**Quality of Video:** Excellent  
**Creativity of Editing:** Good  
**Incorporation of Your Expectations:** Excellent  
**Overall Customer Service:** Excellent  
**Overall Planning Assistance:** Excellent  
**Cooperation with Other Vendors:** Excellent  
**Overall Rating:** Excellent

**Is there anything specific that can be improved upon?**

Over exceeded our expectations.  
Great product and value!! My parents loved the video as well, when they initially thought we didn't need to hire a videographer. Also took many of our suggestions and incorporated them into our video! Loved it! Would hire you again in a heartbeat. Great customer service as well. Thank you so much.

**Additional comments or suggestions?**

**Would you recommend this service to others?** Yes  
**May your comments be shared with others?** Yes  
**May your name be added to a list of references?** Yes

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Submitted on Wednesday, February 22, 2012