

EllaBella Productions

Satisfaction Survey



Event Date: Saturday, May 28, 2011
Event Type: Wedding
Event Location: Madison WI

Quality of Customer Service via Telephone: N/A
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Videographer: Excellent
Promptness of your Videographer: Excellent
Professionalism of your Videographer: Excellent
Videographer's Appearance: Excellent
Video Camera Equipment Appearance: Excellent
Quality of Video: Excellent
Creativity of Editing: Excellent
Incorporation of Your Expectations: Excellent
Overall Customer Service: Excellent
Overall Planning Assistance: Excellent
Cooperation with Other Vendors: Excellent
Overall Rating: Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

We LOVED having Ella Bella Productions be part of our wedding day. We just watched the wedding video at our 3 month anniversary and plan to again on our one year anniversary! We are so happy that we chose you guys to do the service. Thank you again so much!

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

Name: Miranda Kaempfer & Tom Zuhlke
Email: mkzuhlke <at> gmail.com
Phone: 608-726-0116



Submitted on Monday, March 05, 2012